

# Certified Case Manager Exam Review



## Course Description

This course is designed to provide the practicing case manager with information to assist him or her in preparing for the CCM Exam and can serve as a review for the ACM and ANCC certifications. The content is also appropriate for those who are seeking a basic course in case management practice.

## Key Learning Outcome

- After completing the program, 80% of participants will report an increase in knowledge and confidence necessary to pass the certification exam.

## Program Objectives

*This program prepares the learner to:*

- Obtain knowledge of concepts related to case management practice in addition to the essential knowledge areas for case management practice as identified by the CCM Commission and national standards.
- Describe the process for the CCM credential.
- Gain insight and resources for any further self-study needs for the CCM Exam.

## Agenda

*Sign-in begins at 7:30 am.* Each day includes a one-hour lunch (on your own), as well as a morning and afternoon break of 15 minutes each. The order of lectures presented and break times may vary according to speaker preference.

### Day 1, 8:00 am to 4:00 pm

**Professional Development**

**Intensive: Case Management Concepts**

**Skills and Tools**

**Outcome and Quality Management | Sample Questions**

**Legal and Ethical Issues**

**Sample Questions**

**Private Insurance Benefits**

### Day 2, 8:00 am to 4:00 pm

**Private Insurance Benefits (con't)**

**Public Sector Benefits**

**Intensive: Workers' Comp/Disability Insurance | Laws and Resources for the Disabled | Sample Questions**

**Psychosocial Factors**

**Complementary and Alternative Medicine**

**Behavioral Health**

**Sample Questions**

# Accreditation

## RN/LPN/LVN/Other: 13 Contact Hours

MED-ED, Inc is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation (**ANCC**).

MED-ED, Inc. is an approved provider by the following State Boards of Nursing: **Florida**/FBN 50-1286, **Iowa**/296, **California** #CEP10453.

If your profession is not listed, we suggest contacting your board to determine your continuing education requirements and ask about reciprocal approval. Many boards will approve this seminar based on the accreditation of the boards listed here.

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